

Dear <<salutation>>

This newsletter contains details of a patient safety report, a regional event in the South East Coast, Regulation Master Class, the IHM Accredited Manager Programme, the NHS Security Management Service and HealthExec TV's latest video highlights.

WHAT EVERY HEALTHCARE BOARD NEEDS TO UNDERSTAND ABOUT PATIENT SAFETY

Adverse events may account for the deaths of in excess of 30, 000 NHS patients each year. This in itself should make safety the prime duty of all on NHS boards. A recent report published by the Good Governance Institute (GGI) in partnership with Datix goes further. It recommends that every board meeting should include a report on patient safety and that boards should systematically consider overall harm and costs arising from errors, the quality of incident management and patterns of adverse events. Aimed at all board members this short report provides useful insights as well as an invaluable patient safety "ready reckoner tool".

The full report can be found on the IHM website
http://www.ihm.org.uk/files/documents/1055/GGI_Datix_report.pdf

IHM SOUTH EAST COAST EVENT – 11TH MARCH 2010

Following a period of inactivity the IHM South East Coast Region is looking to revitalise itself. Gerry Kassab has been appointed Chair of the Region and a new regional council has been formed.

The South East Coast Region are holding their first regional event on Thursday 11th March, the evening's event will start at 5.30pm and is being held at the Lecture Theatre at Kent and Canterbury Hospital.

Stuart Bain, Chief Executive of East Kent University Hospitals NHS Foundation Trust and President of the Institute of Healthcare Management has kindly agreed to host the event and deliver the welcoming address. He will then be followed by the Guest Speaker, William Coales, Chairman, Health Systems Consultants Ltd. The evening will finish with a networking session getting to know the membership of the region.

This is a free event and all IHM members are welcome to attend and can bring a guest. If you would like to attend please email events@ihm.org.uk stating whether you are an IHM member and the name of your guest if you are bringing one.

**REGULATION IMPROVES THE QUALITY OF HEALTH CARE AND ADULT SOCIAL CARE MASTER CLASS
MONDAY 22ND MARCH 2010, ROYAL SOCIETY OF MEDICINE, LONDON**

We are delighted to have secured a special session with **Gary Needle, Director of Methods** at the **Care Quality Commission**.

Gary will explain the role of the Care Quality Commission and invite a discussion of the role that regulation can play in improving the quality of health care and adult social care in England.

Delegates will have the opportunity to ask questions, raise issues and share good practice with Gary on the day.

Delegates will also gain an update on health and adult social care service regulations in England, whether they're provided by the NHS, local authorities, private companies or voluntary organisations. And, how CQC are now protecting the rights of people detained under the Mental Health Act.

This master class is free for IHM members and £95 for non IHM members.

More information including details on how to book can be found on our website <http://www.ihm.org.uk/events/view/598>

IHM ACCREDITED MANAGER PROGRAMME

The Institute of Healthcare Management (IHM) is launching its Accredited Manager (AM) programme in July 2010 following a successful pilot.

AM accreditation is achieved by the submission of a workbased portfolio demonstrating the manager's competency against the IHM's Eleven Elements of Quality Management.

We are seeking to recruit a number of part time facilitators/assessors to support candidates in their preparation of their portfolio and to be the first marker. We aim to draw second markers from this same pool. Applicants should be experienced managers and have demonstrable experience in supporting and assessing people in a relevant environment.

IHM shall pay to the facilitator/assessor a fee of £50 per assessed portfolio (exclusive of value added tax if applicable). Any travel expenses incurred by the facilitator/assessor in the performance of the services will be charged by them in accordance with IHM's casual car user rate when undertaken by car. Any rail or other travel expenses reasonably incurred shall be reimbursed by IHM at cost on the basis of standard class travel.

Applicants will be expected to attend a selection interview (12th April, London) and, if successful, development days. Ongoing support will be available to facilitators/assessors.

A copy of the job description can be found on the IHM website (<http://www.ihm.org.uk/files/documents/1082/CallforFacilitatorsAssessorsforAM.doc>). For further information please contact Sue Hodgetts (s.hodgetts@ihm.org.uk).

ASSAULTS ON NHS WORKERS TO BE TREATED MORE SERIOUSLY BY CPS

The NHS Security Management Service welcomed revisions to the sixth edition of the Code for Crown Prosecutors which underscore the public interest in prosecuting all those who attack health workers. The full press release can be found here <http://www.ihm.org.uk/news/view/333>

HEALTHEXECV'S LATEST VIDEO HIGHLIGHTS!

For the latest advisory and best practice video content from HealthExecTV, click the programme links below.

HealthExecTV (www.healthexec.tv) is the online TV channel promoting best practice across the NHS.

Videos are free to view and you will need to briefly register.

Unison: Staff wellbeing key to NHS productivity
<http://www.healthexec.tv/KarenJennings>

HSE: Tackling staff stress and workplace accidents

<http://www.healthexec.tv/SteveScott>

Minimise paper wastage, maximise cost and energy savings

<http://www.healthexec.tv/PaperWastage>

Improving productivity by 20% and saving £550m a year with flexible working

<http://www.healthexec.tv/DavidDunbar>

Fighting infection with technology: catheter reduces infections by 30%

<http://www.healthexec.tv/CatheterReducesInfections>

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